AirTies Mesh WiFi
Your simpler installation guide

What's in your box?

First, unpack your single unit mesh WiFi box. It should contain the following:
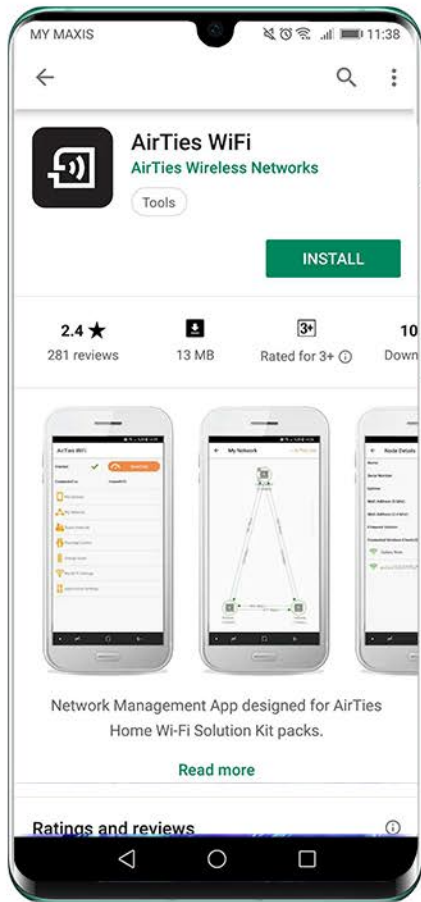

1 x Mesh WiFi Unit

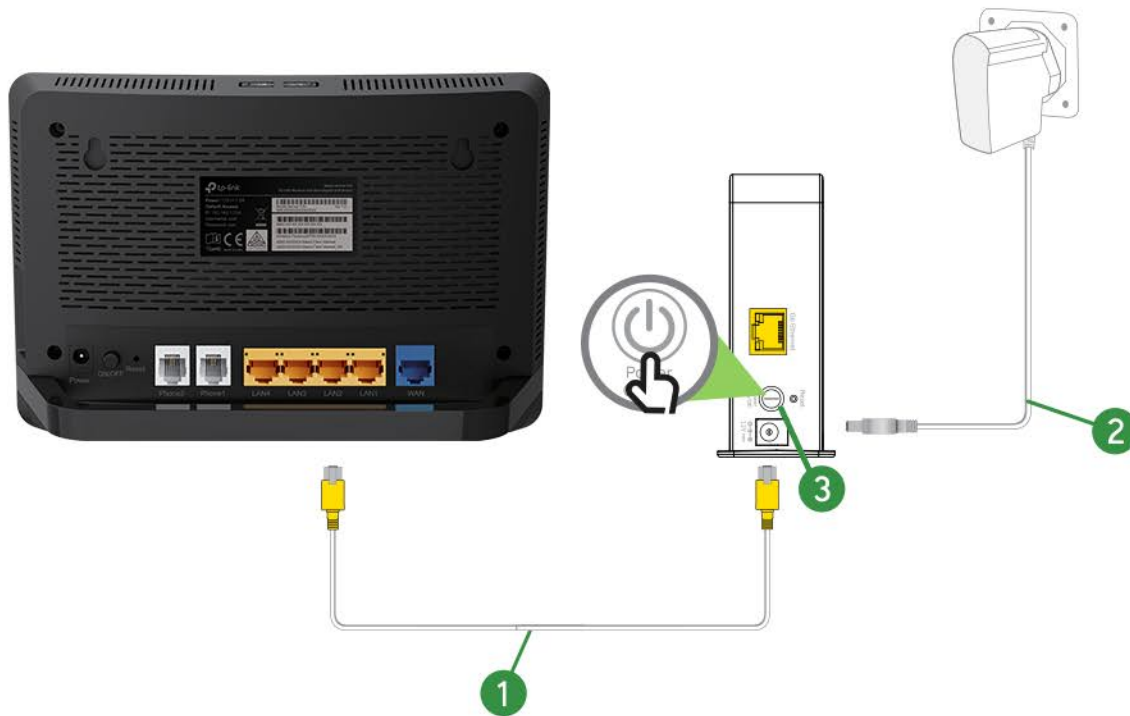
1 x Power Adaptor

1 x Ethernet Cable (CAT5e)

Getting Started

Download the AirTies WiFi app to your smartphone.

Setting Up in 3 Simple Steps

Step 1: Power Up

1. Place a mesh WiFi unit (Mesh WiFi #1) near your router and connect them with the ethernet cable.

2. Connect Mesh WiFi #1 to a power outlet with the power adaptor.

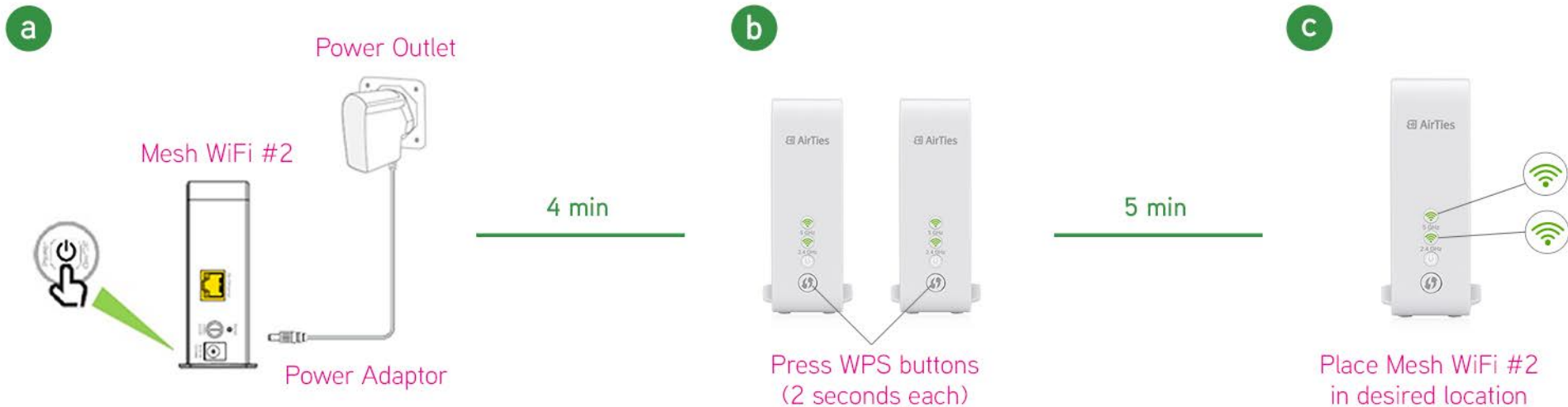3. Push the Mesh WiFi #1 power button. Wait about 3-5 minutes for both the 2.4GHz and 5GHz lights turn to solid GREEN.

![maxis]

Setting Up in 3 Simple Steps

Step 2: Use the AirTies WiFi app to complete your setup

The setup process should take only a couple of minutes.

Things to take note of when pairing additional mesh WiFi units:

a Ensure the additional unit (Mesh WiFi #2) is in the same room as the first unit (Mesh WiFi #1), then power it on and wait 4 minutes

b Press the WPS buttons on both devices for 2 seconds (press Mesh WiFi #1 first). The WiFi LEDs on both devices will start **blinking green while pairing**. Allow up to 5 minutes for the devices to pair.

c When the 2.4GHz and 5GHz lights turn **solid GREEN** it means the **process has successfully completed**. You may now position Mesh WiFi #2 in your desired location.

d After positioning Mesh WiFi #2, check that its 2.4GHz and 5GHz lights are a **solid GREEN about 5 minutes** after power on. If the lights are not solid green, the reposition it closer to Mesh WiFi #1.

a

Power Outlet

Mesh WiFi #2

4 min

Power Adaptor

b

Press WPS buttons
(2 seconds each)

5 min

c

Place Mesh WiFi #2
in desired location

Setting Up in 3 Simple Steps

Step 3: Connecting your mobile devices to your mesh WiFi network
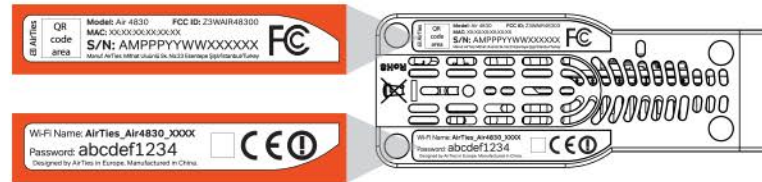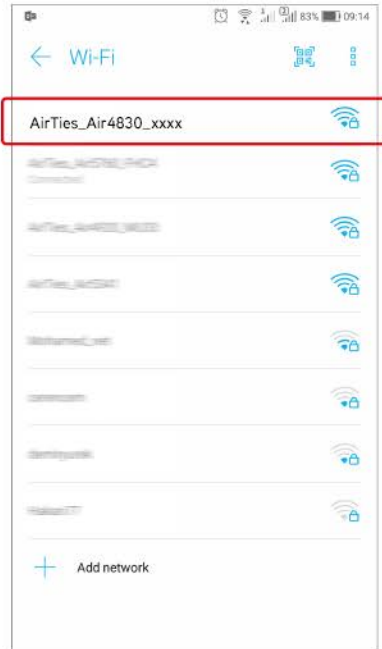
AirTies Mesh WiFi password is located on the bottom of the AirTies Mesh WiFi unit

1. Connect your mobile device to the AirTies WiFi network.

2. When prompted for a password, please type in the WiFi Password printed on the bottom label of the AirTies Mesh WiFi unit.

NOTE:

It is not compulsory to switch off your router, but it is recommended to select 'Forget This Network' on your devices (phones, laptops etc)

so that they will not connect to the WiFi from your router

Troubleshooting

If you see one of these lights, it indicates that your mesh WiFi unit is out or range.
Hence, move the mesh WiFi units closer to each other and repeat the WPS pairing attempt.
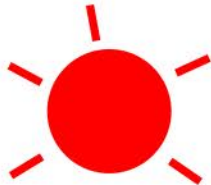
Solid Red Light   Flashing Red Light

If you still have issues, check your Maxis Fibre internet service or router.

1. Ensure you have an active internet connection
2. Check that all cables are secured and properly connected
3. Reboot your mesh WiFi. Turn the power off and back on, then wait about 3-5 minutes for both the 2.4GHz and 5GHz lights to turn solid GREEN.

Still not resolved?

For Maxis customers: Call 1-800-82-1123 or 123 (from Maxis mobile line) for us to perform troubleshooting. If your device is confirmed to be faulty, you can get a replacement via Maxis Centres. Please bring the complete set with packaging comprising a of a mesh WiFi unit, power adaptor and cat5e Ethernet cable.

For non-Maxis customers: Call AZ-Technology Sdn. Bhd. at +603-7804 8450. You will need to provide proof of purchase (POP).

AZ-TECHNOLOGY SDN BHD
Unit A108 & A109 Block A Kelana Business Centre
No: 97 Jalan SS7/2 Kelana Jaya
47301 Petaling Jaya, Selangor, Malaysia

TEL: 603-7804 8450 I FAX: 603-7804 8457 I Email : techsupport@az-tech.my

Need more coverage?

If you still have dead spots in your large home, walk in to a Maxis retail store to purchase additional units to extend your WiFi coverage in every room.